

Toshiba EasyGuard
Carefree Mobile Computing



Toshiba EasyGuard is the better way to enhanced data security, advanced system protection and easy

connectivity. This next-generation computing experience incorporates technologies enabling optimal connectivity and security, Toshiba anti-accident innovations and advanced software utilities for carefree mobile computing.

Three core elements for carefree mobile computing

In addressing the need for enhanced data security, advanced system protection and easy connectivity, Toshiba EasyGuard features can be divided into three core elements:

- Secure** Features that deliver enhanced system and data security
- Protect & Fix** Protective design features and diagnostics utilities for maximum uptime
- Connect** Features and software utility that ensures easy and reliable wired and wireless connectivity



What is the PC Diagnostic Tool?

Toshiba notebooks are equipped with the PC Diagnostic Tool, which is an intelligent software utility that enables users and IT support staff to identify and resolve problems quickly. The Toshiba Assist Button provides easy access to the Diagnostic Tool.



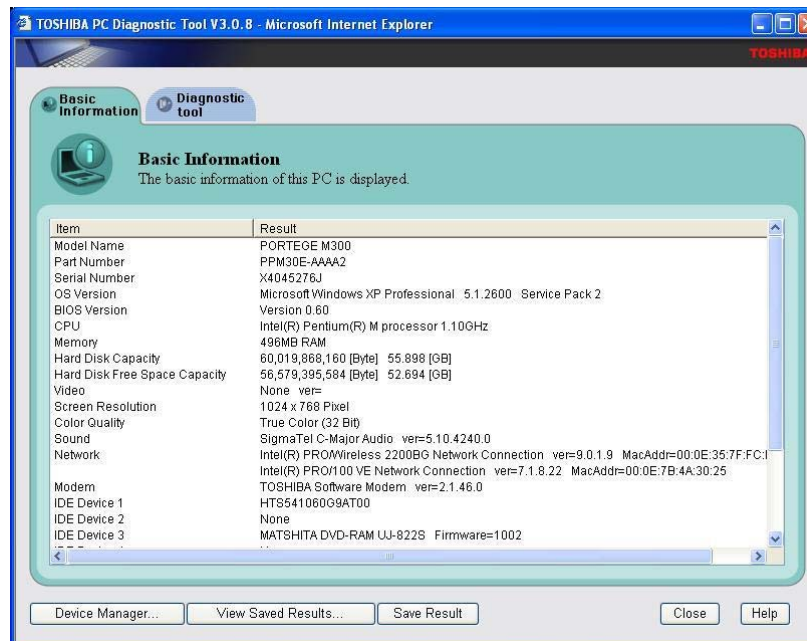
How it Works

The Diagnostic Tool provides two main functions:

The **Basic Information tab** provides a quick overview of the notebook's hardware inventory and installed and installed software (including version number). This feature reduces the time spent on IT support and service for hardware or software issues because the user can immediately provide the technician with the notebook's system configuration.



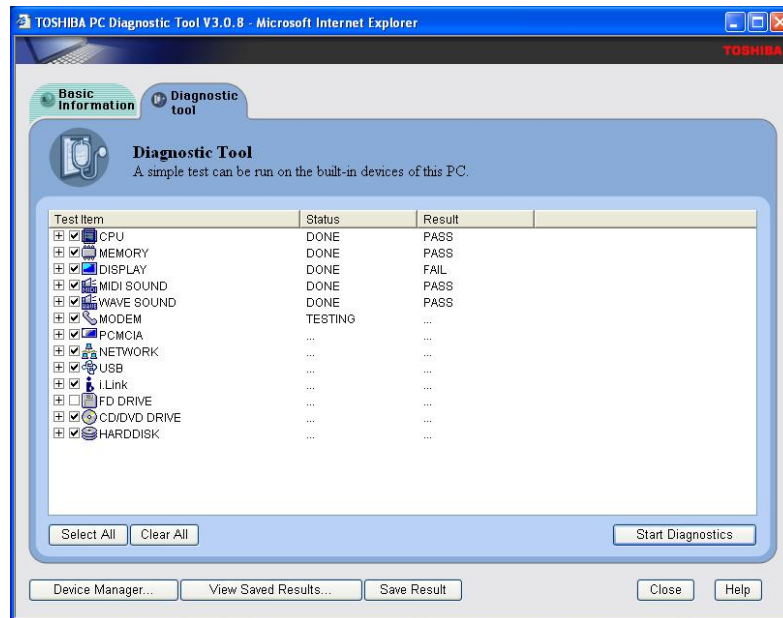
Easy access to the PC Diagnostic Tool via the Toshiba Assist button..



The PC Diagnostics Tool provides an extensive list of basic information about the user's system, including model, serial number, OS version as well as a wide range of hardware features.

The **Diagnostic Tool** allows the user to run tests on each of the devices integrated into the notebook. The user decides which device to test, and the diagnostic tool shows the status and result of each test – with a pass or a fail. The results of these tests can be saved in a text file enabling the user to either print or send results to IT staff for analysis. Issues can be resolved quickly because the diagnostic program identifies the hardware and software failures. The Diagnostic Tool allows end-users and support staff to speak the same language when discussing notebook issues; this allows support staff to focus immediately on the specific problem that requires attention.

The results of the Diagnostic tool show whether a system component has passed the test or not.



Summary of features and benefits

- ▶ **Basic Information list** Provides the end-user's system configuration, and enables users and IT staff to obtain system information easily and quickly.
- ▶ **Diagnostic tools** Enables the end-user and IT staff to diagnose and solve IT issues or problems quickly and easily. Quick resolutions mean more time is spent working with the notebook.